









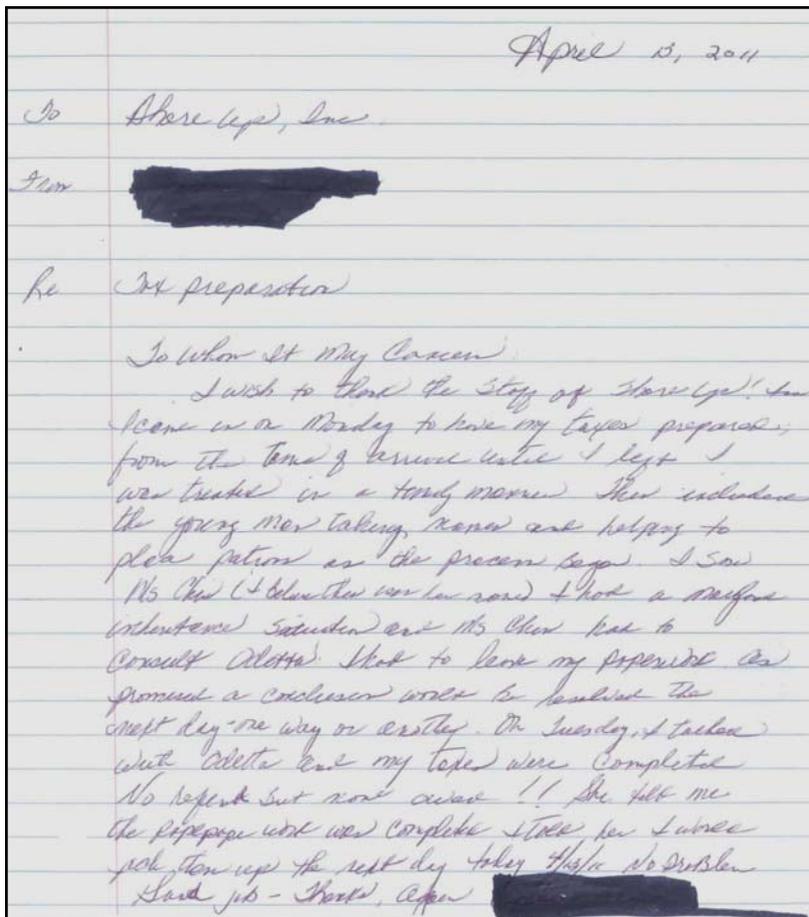
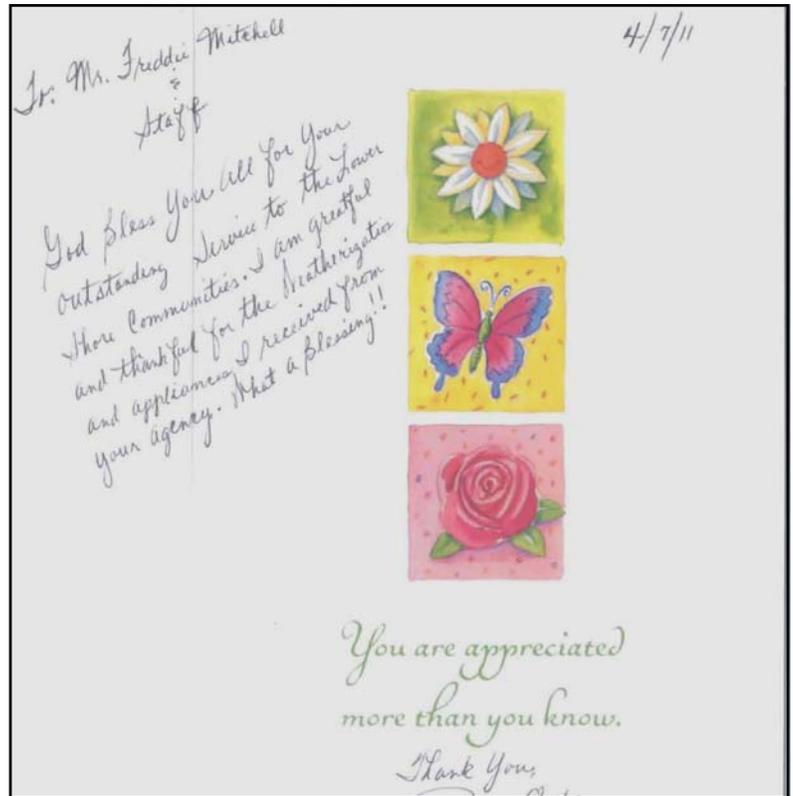




## KEEP UP THE GOOD WORK, SHORE UP! STAFF!

Here are samples of actual letters/cards of thanks received from our customers.

The customers who are referring to appliances participated in SHORE UP! Inc.'s SHARP (Shore Home Appliance Replacement Program), funded by MD Department of Energy's "EmPOWER Maryland" initiative which Governor O'Malley instituted, with the goal of having the State of Maryland reduce energy consumption by 15% by the year 2015. As part of the program, in 2010 and 2011 SHORE UP! replaced older appliances with new, ENERGY STAR appliances in the homes of customers in Somerset, Wicomico, and Worcester counties. Appliances replaced included refrigerators, washing machines, window-unit air conditioners, and dishwashers. The program is now completed.



Please see the next page for another sample.





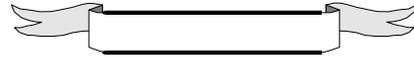
Your generosity is overwhelming!

Thank You So Much

Just I just thank God!  
I like to thank everyone  
for work that was done on  
our home and for the  
appliances we got to thank you



## HEAD START CLOSING EXERCISES



In late May and early June, the children in the Head Start Program had their closing exercises, signaling the completion of their school year. Approximately 1/3 of the 1,040 children served are now ready to enter kindergarten.



- Congratulations to the SHORE UP! Head Start Program! The National Maternal and Child Oral Health Resource Center (OHRC), a nonprofit resource center for maternal and child oral-health professionals and organizations, is currently developing a curriculum entitled *Oral Health for Maryland's Kids: A Head Start Teacher's Guide for Creating Healthy Smiles*. The OHRC requested and was granted permission to use a part of SHOREUP! Inc.'s Head Start Program's dental health curriculum entitled *Tooth Brushing Protocol*.



- In a publication to be put out by the Maryland Out of School Time (MOST) Network, SHORE UP! is being spotlighted as an example of an agency that utilizes the Service Access and Information Link—SAIL, a web-based screening and application tool that helps low-income Maryland residents apply for social service benefits. The segment about SHORE UP! states, in part:  
 “SHORE UP! became a Department of Human Resources Community Partner and began using the SAIL online tool to support clients in applying for needed services. Through the use of SAIL, staff members are more efficient with their time and more effective at providing clients access to needed services. Staff can submit applications easily and more quickly, as compared to paper applications. Phone interviews and mailing of verification documents cut down on trips to social services offices. “

## **MEN OF DISTINCTION**

Job Start is in the process of partnering with the University of MD Eastern Shore (UMES) to form a "Men of Distinction" program. Through this program, students from UMES (mostly juniors and seniors) will mentor Job Start youth, who are ages 16-19 and sent to the program from the court system. The mentors will serve as role models for the Job Start youth and be available to them 24 hours/day, 7 days/week. Since many Job Start youth come from a disadvantaged background, it is hoped the mentors will guide them in the right direction and help them keep out of trouble once they are back in their home environment. The next steps are to formalize the agreement and begin training mentors.



## **Employee Pension Contribution Increases**

**5% 7%** 

As a result of a new state law, an eligible SHORE UP! Inc. employee's contribution towards his/her pension has gone from 5% to 7% effective July 1, 2011. Personnel Services sent a letter explaining this change to the home address of each SHORE UP! employee to whom the increase applies.

### **SHORE UP! Inc. Board of Directors 2011**

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Helping People.  
Changing Lives.

At SHORE UP! Inc., no person shall on the grounds of race, color, religion, age, sex, national origin, ancestry, or disability, be excluded from participation in, be denied benefits of or otherwise be subject to discrimination in the provision of any care, service or admission.